



HOSTAGE US

On-site Training for Organizations

Hostage US offers tailored training for organizations on best practices in family support and hostage reintegration. Many organizations have tried and tested policies and procedures to handle the operational response to a kidnapping but neglect the human dynamics. Experience shows that caretaking families and returning hostages has a positive impact – not just on those affected, but on your organization and its wider workforce. Hostage US training will help you to understand how to deliver on your Duty of Care obligations to your employees, sub-contractors and their dependents.

Hostage US will work with your organization to design and deliver a custom training package tailored to your specific needs. We offer half-day, one-day and two-day packages on-site at your facility.

Choose from the topics below to customize your training program:

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- The basics of family support: first contact with the family, handling ongoing communication, family liaison skills, dealing with family dynamics, supporting children, responding to critical moments i.e. proof of life, release of videos, threat to life, being sensitive to cultural, religious and gender dynamics
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- Family liaison personnel: why are they needed, what is their role, personal and professional qualities, training needs and how to support them, managing 'over-stretch' in a long-term hostage case
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- Organizational issues: information management and record keeping, communication with staff about the incident, supporting the crisis management team, dealing with third party contractors
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- Media and social media: handling hostage and family social media accounts, advising children and young people on dealing with social media, answering family questions about the media, working with your corporate communications colleagues
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- Supporting hostages and families post-release or following death: initial meeting, your role in the de-brief process, provision of professional support services to hostages, advice on viewing death images and videos, preparing for and working to obtain repatriation of remains, grief support in the workplace
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- Reintegration to the workplace: support in resuming roles, part-time work, supporting managers and colleagues through reintegration, long-term human resource issues
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Prices from:

- Half day - \$4,000 (plus travel costs)
- One day - \$6,000 (plus travel costs)
- Two days - \$10,000 (plus travel costs)

Prices for multiple training packages are negotiable. Discounted rates for non-profits are available on request.

To discuss your training needs, contact Rachel Briggs, Executive Director, 202-302-5506 or rachel@hostageus.org